



Western Cape
Government



Annual Report 2014/15
Western Cape Liquor Authority

WESTERN CAPE LIQUOR AUTHORITY

Annual Report

2014/2015

3. FOREWORD BY THE CHAIRPERSON

It is my pleasure to present the annual report of the Western Cape Liquor Authority, encompassing the financial and non-financial performance for the year 2014/2015. This financial year brought an end to the Western Cape Liquor Authority's third year of existence. Against the background of challenging circumstances and as a young public entity, we have continued to build on our successes.

Financial expenditure has generally been remarkable, having an expenditure of 93% against plan. Despite some challenges in the operating environment, major milestones have been achieved. During the year under review we managed to meet and exceed most of the performance indicators directly under our control. The Board, in conjunction with the management team, finalised a detailed strategic plan which is geared to assist us with overcoming our future challenges and provide strategic growth opportunities.

The Authority will continue to build on the solid foundation that has been laid, while realising that, in order to do this, we must continually examine the value and impact of our operations. Some of the planned initiatives include the role out of automated processes, enhanced service delivery initiatives, improved stakeholder engagement, streamlined operations, focused enforcement interventions and an improved customer experience. We look forward to the pending and proposed changes to the Act that will further assist us in performing our duties effectively and efficiently.

In closing, I express my gratitude to my fellow board members for their commitment to the Authority. Also, thank you to the CEO: Adv. Thys Giliomee and his team for their efforts, enthusiasm and commitment towards the Authority.

Finally, I thank Minister Alan Winde as well as the Department of Economic Development and Tourism for their ongoing commitment and support.



Michael Jones
Western Cape Liquor Authority
Date: 14 August 2015

